

**REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES APPLYING TO
RESOLD LOCAL EXCHANGE SERVICES FURNISHED BY
MATRIX TELECOM, INC
WITHIN THE
STATE OF KENTUCKY**

Issued:

Issued By: Greg Taylor, General Counsel
Matrix Telecom, Inc.
300 North Meridian, Suite 200 North
Oklahoma City, OK 73107

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
5/10/2005**

**PURSUANT TO 807 KAR 5-014
SECTION 9 (1)**

**Effective:
Revised 5/2/05**

By 
Executive Director

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EXPLANATION OF SYMBOLS

- (R) - to signify a reduction
- (I) - to signify an increase
- (C) - to signify changed regulation
- (D) - to signify discontinued rate or regulation
- (N) - to signify new rate or regulation
- (T) - to signify a change in text but no change in rate or regulation
- (M) - to signify material relocated without change
- (S) - to signify a reissued matter
- (Z) - to signify a correction

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1. APPLICATION OF TARIFF

- 1.1 This tariff sets forth service offerings, rules, terms and conditions applicable to the furnishing of resold local exchange services by Matrix Telecom, Inc. to Business Customers within the State of Kentucky.

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2. REGULATIONS**2.1 Definitions**

Certain terms used generally throughout this tariff for interexchange common carrier communications channels furnished by the Carrier over its facilities are defined below.

Access Line

A line that provides connection of the Customer's equipment to a local exchange network.

Additional White Pages Listing

The term "Additional White Pages Listing" denotes any listing of the Subscriber's name, address and telephone number(s) above and beyond the Initial White Pages Listing.

Authorized User

The term "Authorized User" denotes a person, firm, or corporation, who is authorized by the Subscriber to be connected to the service of the Subscriber.

Bit

The term "Bit" denotes the smallest unit of information in a binary system of notation.

Bits Per Second

The term "Bits Per Second" denotes the number of bits transmitted in a one second interval.

Call Forwarding Busy and Don't Answer

This optional feature will reroute all incoming calls to another predefined telephone number when the called telephone number is busy, or does not answer within a determined number of rings. In the event that the called telephone number is busy, or if the telephone number doesn't answer, the Subscriber is charged any additional charges for the call-forwarded call.

Call Forwarding Remote Access

This feature provides customers with the ability to remotely activate and deactivate the forwarding of calls.

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2. REGULATIONS (Continued)

2.1 Definitions (Continued)Call Forwarding Variable

This optional feature allows all incoming calls directed to a telephone number to be rerouted to another Subscriber defined telephone number. The Subscriber is charged any applicable usage charges for the rerouted call. The user can activate/deactivate Call Forwarding and define a telephone number where all calls will be forwarded.

Call ID

This feature provides the telephone number and name of the incoming calling party. The calling number and name are displayed on a customer-provided compatible display device, which is attached to the customer's telephone number.

Call Return

A per use service that returns the most recent incoming call.

Call Trace

This feature allows the Customer to initiate a trace of the most recent incoming call immediately after terminating the call. Incoming call message detail (date, time and originating telephone number) is provided when suitably equipped facilities exist. The results of the trace are not provided to the Customer directly, but will be provided in response to a request by a law enforcement agency. This feature is blocked unless specifically requested by the Customer to be activated.

Call Waiting

This is a feature that allows an incoming call to a busy telephone line to be waiting while a signal is directed towards the busy line user.

Carrier

The term "Carrier" denotes Matrix Telecom, Inc.

Carrier's System

The term "Carrier's System" denotes all local exchange facilities being resold by the Carrier to provide local exchange service to its Subscribers.

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2. REGULATIONS (Continued)

2.1 Definitions (Continued)Central Office End

The term "Central Office End" denotes that end of a foreign exchange channel at which Subscriber has a dial access to a telephone company central office.

Company

See Carrier.

Continuous Redial

A per use service that redials the most recent outgoing call.

Customer

See Subscriber.

Daytime

The term "Daytime" denotes 8:00 AM to but not including 5:00 PM local time at the originating terminal on Monday through Friday, excluding Matrix recognized national holidays.

Duplicate Service

Service furnished at two locations simultaneously when a subscriber's service is moved to a different premises. The move or change of location must be within the same Central Office and the class of service retained.

Evening

The term "Evening" denotes 5:00 PM to but not including 11:00 PM local time at the originating terminal on Sunday through Friday and anytime on Matrix recognized national holidays except when a lower rate would normally apply.

Exchange Area

The term "Exchange Area" denotes a geographically defined area wherein the telephone industry through the use of maps or legal descriptions sets down specified areas where individual telephone companies hold themselves out to provide communications services.

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2. REGULATIONS (Continued)

2.1 Definitions (Continued)Foreign Exchange Service

Foreign Exchange Service provides Subscribers with the capability of local dialing in a remote exchange via private line service.

Ground Start

This optional feature provides a type of signaling on a line that allows certain classes of equipment, such as PBXs, to operate properly.

Holidays

The Company recognizes the following holidays for rating purposes: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas.

Hot Line Service

Hot Line Service option provides the Customer with the ability to automatically be connected with another predetermined telephone line in the circuit switched network.

Initial White Pages Listing

The term "Initial White Pages Listing" denotes the initial listing of the Subscriber's name, address and primary telephone number in a "White Pages" directory.

Inside Wire Maintenance

This optional feature covers the cost of repairing wire within the customer's building on the applicable telephone line.

Local Access and Transport Area (LATA)

The term "LATA" denotes a contiguous geographic subdivision containing one or more SMSAs wherein a Bell Operating Company offers tariffed exchange telecommunications services to local Subscribers and provides access and related services to interexchange Carriers. These Carriers transport interexchange traffic of their Customers to other LATAs and to areas served by independent telephone companies.

Local Distribution Area

The term "Local Distribution Area" denotes a geographically contiguous area, defined normally by Telephone Industry Standard Exchange Area boundaries, wherein the Carrier holds itself ready to offer Local Distribution Facilities.

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2. REGULATIONS (Continued)

2.1 Definitions (Continued)

Local Distribution Facility

The term "Local Distribution Facility" denotes the channel provided by the Carrier to connect the Carrier's network terminal office to the Subscriber's premises. Normally, this channel will have a network terminal on one end (Carrier's office) and a Subscriber terminal on the other end (Subscriber's premises).

Message

A completed telecommunication between two telephones, where the called telephone is within the exchange area of the calling telephone.

Message Unit

The unit of measurement for charging for local messages.

Network Circuit

"Network Circuit" denotes a circuit, created by Carrier by means of multiplex equipment, between Carrier's switches which are shared by Subscribers. Shared network circuits will consist of identifiable and discrete circuits between a given city-pair.

Network Terminal

The term "Network Terminal" denotes the physical equipment necessary to terminate Carrier's intercity channels and allow Subscribers to pick up their required individual communications services.

Network Terminal Office

The term "Network Terminal Office" denotes a point on Carrier's system where the intercity communications channels and local distribution facilities are terminated. Other functions such as switching, coordination, testing, and connections with Customer-provided communications channels may also be performed at these points.

Nighttime

The term "Nighttime" denotes 11:00 PM to but not including 8:00 AM local time at the originating terminal Monday through Friday, any time on Saturday, and all day Sunday except 5:00 PM to 11:00 PM.

Non-Directory Listed Number

The term "Non-Directory Listed Number" denotes that the Subscriber's telephone number does not appear in a directory.

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2. REGULATIONS (Continued)

2.1 Definitions (Continued)Non-Published Telephone Number

The term "Non-Published Telephone Number" denotes that the Subscriber's telephone number is not listed in a directory, nor in any directory assistance records.

Premises

The term "Premises" denotes a building or buildings on contiguous property (except railroad rights-of-way, etc.) not separated by a public highway.

Repeat Dialing

This usage sensitive feature automatically redials the telephone number of the most recent outgoing call. If the redialed telephone number is busy, the call will be attempted for a maximum of thirty minutes.

Special Facility

The term "Special Facility" for the purposes of this tariff refers to a communications path (channel) used in conjunction with Carrier's local distribution facilities, comprised of any form or configuration of physical plant for the transmission of communications signals other than a regular voice grade facility.

Speed Dialing

This optional feature permits a Subscriber to dial up to eight telephone numbers by dialing a single digit in the range from 2 - 9. Expanded Speed Dialing holds thirty numbers which are activated by dialing two digits in the range from 2 to 32.

Subscriber

The term "Subscriber" denotes the person, firm, company or corporation, or other entity, having a communications requirement of its own, which contracts for service under this tariff and is responsible for the payment of charges as well as compliance with the Carrier's regulations.

Switch

The term "Switch" denotes an electronic device that is used to provide circuit sharing, routing, and control.

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2. REGULATIONS (Continued)

2.1 Definitions (Continued)

Three Way Conference Calling

This feature allows a Subscriber to add a third party to an existing conversation.

Vanity Number

This feature allows a Customer to order a specified telephone number rather than the next available number.

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2. REGULATIONS (Continued)

2.2 Description of Service

Matrix Telecom, Inc. is a reseller of local exchange services as set forth in this tariff. When Subscriber's needs cannot be met by the standard service offerings in this tariff, a "special Customer arrangement" package will be designed to fit such unique requirements in accordance with Section 2.18 of this tariff. The Carrier stands ready to provide technical assistance to the Subscriber to the extent of properly matching the Subscriber's equipment with that of the Carrier, in order to help him meet his requirements for service.

2.3 Undertaking of the Carrier

- .1 The services of the Carrier will be available as soon as practicable after receipt of an order for service between any and all points of the Carrier's system and to all other points beyond Carrier's system through arrangements with other carriers.
- .2 The obligation of the Carrier to provide service is dependent upon its ability to procure facilities which are required to meet the Subscriber's order for service. The Carrier will make all reasonable efforts to secure the necessary facilities.

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2. REGULATIONS (Continued)

2.4 Liability of the Carrier

- .1 The liability of the Carrier for its willful misconduct or gross negligence which is the sole legal cause of damage or injury is not limited by this tariff. With respect to any other claim or suit, by a subscriber or by any others, for damages associated with acts or omissions involving initiation, installation, provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, the Carrier's liability, if any, is limited to the lesser of \$500 or the actual damages or injury sustained, which in the event of any failure of service shall be deemed to be 1/30 of the monthly charge for service affected for each 24-hour period during which such failure of service occurs and is reported to or known by the Carrier.
- .2 Other than specified in Section 2.4.1 above, in no event will Carrier be responsible for consequential damages or lost profits suffered by Subscriber on account of interrupted or unsatisfactory service unless Carrier is found to have been grossly negligent.
- .3 The Carrier is not liable for any act or omission of any other company or companies furnishing a portion of the service. No agents or employees of other Carriers shall be deemed to be agents or employees of the Carrier.

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2. REGULATIONS (Continued)

2.4 Liability of the Carrier (Continued)

- .4 The Carrier shall be indemnified and held harmless by the Customer against:
- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trade mark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Customer over the Carrier's facilities; and
 - B. Claims for patent infringement arising from combining or connecting the Carrier's facilities with apparatus and systems of the Customer; and
 - C. All other claims arising out of any act or omission of the Customer in connection with any service provided by the Carrier.
- .5 The Carrier will, as a service to the Customer, arrange for listing the Customer's telephone number in the local telephone directory, such listing to consist of one line of standard type in the directory. In the absence of gross negligence or willful misconduct, the Carrier will not be liable to the Customer, or any third party, for any claims, damages, or otherwise, but not limited to any omitted listings from or erroneous listings in the local telephone directory due to the negligence on the part of the Local Exchange Carrier. When the Carrier agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Carrier is not liable for any damages that might arise from the publishing of a non-published number in a directory or its disclosure to someone. If, in error, the telephone number is published in a directory, the Carrier's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.
- .6 The Carrier makes no warranties or representations, express or implied either in fact or by operation of law, statutory or otherwise, including warranties of merchantability and fitness for a particular use, except those expressly set forth herein.

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2. REGULATIONS (Continued)

2.5 Obligations of the Subscriber

- .1 The Carrier shall be indemnified and held harmless by the Subscriber against claims of libel, slander, or the infringement of copyright, or for the unauthorized use of any trademark, trade name, or service mark, arising from the material transmitted over the channels, against claims for infringement of patents arising from, combining with, or using in connection with, lines furnished by the Carrier, apparatus and systems of the Subscriber, and against all other claims arising out of any act or omission of the Subscribers in connection with the channels provided by the Carrier.
- .2 The facilities provided by the Carrier may be terminated in Subscriber-provided terminal equipment or Subscriber-provided communication systems. When such terminations are made, the Subscriber shall comply with the minimum protective criteria generally accepted in the telephone industry or other appropriate criteria as may be prescribed by the Carrier and as specified in Part 68 of the Federal Communications Commission's Rules which provides the technical and procedural standards under which the Subscriber's equipment may be directly connected to the public switched network.
- .3 The equipment and facilities which are connected with those of the Carrier shall be constructed, operated, and maintained by those providing same so as to work satisfactorily with the service furnished by the Carrier. Such equipment and facilities shall be suitable to avoid hazard or damage to Carrier's plant or of injury to Carrier's employees or to the public because of the character of location of such equipment or facilities and sources of power to which it is connected. In cases in which additional protection equipment is required, this shall be provided by the Subscriber or by the Carrier at the Subscriber's expense.

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2. REGULATIONS (Continued)

2.5 Obligations of the Subscriber (Continued)

- .4 Upon notice from the Carrier that the equipment or facilities of the Subscriber, or of others so authorized to be connected, is causing or is likely to cause hazard or interference, the Subscriber, or others so authorized to be connected, shall make such changes as may be necessary to remove or prevent such hazard or interference.
- .5 The Subscriber shall be liable for:
- A. Reimbursing the Carrier for all loss through theft, fire, flood or other catastrophes, of the equipment or facilities on Subscriber's premises.
 - B. Reimbursing the Carrier for damages to facilities or equipment caused by the negligence or willful acts of the Subscriber's officers, employees, agents, or contractors.
 - C. Payment for all services, including calls placed by or through Subscriber's equipment by any person. In particular and without limitation to the foregoing, the Subscriber is responsible for any call placed by or through the Subscriber's equipment via any remote access features.
 - D. Payment of any sales, use, excise, access or other local, State and federal taxes, charges or surcharges imposed on or based upon the provision, sale or use of the Carrier's services.
 - E. Payment for new local access line costs or other time and material charges imposed on the Carrier by a Local Exchange Carrier as a prerequisite for installing or maintaining the Customer's service, and not already recovered via the Carrier's existing recurring or nonrecurring charges.

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2. REGULATIONS (Continued)

2.5 Obligations of the Subscriber (Continued)

- .6 When a Customer chooses to place an intraLATA Message Toll Service or Directory Assistance call (including Call Completion) via their incumbent Local Exchange Carrier, or chooses to place an information services provider call, the Customer shall be solely liable for such calls, including any and all charges related to such calls when the charges are initially billed to the Company by the Local Exchange Carrier or information services provider. When a Customer elects to make or receive calls via a carrier other than the Company, the Customer shall be solely liable for such calls, any and all charges related to such calls (when the charges are initially billed to the Company by the information services provider or other carrier), and a 10% rebilling charge.

2.6 Use of Service

Neither Subscribers, nor their authorized users may use the services furnished by the Carrier for any unlawful purpose.

2.7 Application of Service

The Carrier will require a Subscriber to sign an application form furnished by the Carrier and to establish his credit as provided in these Regulations, as a condition precedent to the initial establishment of such service. Carrier's acceptance of an order for service to be provided to an applicant whose credit has not been duly established to the sole and exclusive satisfaction of the Carrier may be subject to the provisions as described in Section 2.9. This application shall state the date on which service is to begin, the type of facilities required, and any special arrangements related thereto.

The Carrier will also require a signed authorization from a Subscriber for additions to or changes in the existing service of such Subscriber.

2.8 Minimum Service Period

The minimum period for service will be one month (30 days) unless otherwise stated.

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2. REGULATIONS (Continued)

2.10 Payment of Charges

For the purpose of billing, the start of service is the day of acceptance by the Customer of the Carrier's service.

All recurring charges which are determinable in advance, including minimum charge, are billed monthly in advance. Charges based on actual usage during a month will be billed monthly in arrears. Installation and other nonrecurring charges are payable upon demand by Carrier. Subscriber will be billed for all usage accrued beginning immediately upon access to the service. For the purpose of computing charges, a month is considered to consist of 30 days.

When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month service was furnished may be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days. The Customer Can call the following toll free number to discuss their bill:

1-800-282-0242

2.11 Late Payment Charge

Customer bills for telephone service are due when they are rendered. A Customer is in default unless payment is made on or before the due date specified on the bill.

If payment is not made within 20 days of the date of the bill, a late payment charge of 1.5% (unless a lower rate is prescribed by law) per monthly billing period will be applied to all amounts previously billed under the Company's tariff(s) except for any penalty charges.

2.12 Disputed Bills

The Customer shall give the Carrier prompt written notice of any disputed charges appearing on an invoice. After receiving notice of a dispute, the Carrier shall take reasonable steps to resolve such disputes. The Customer shall pay all non-disputed charges while resolution of the disputed charges is pending.

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2. REGULATIONS (Continued)2.13 Discontinuance and Restoration of Service

The Carrier may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer or Subscriber shall be given 15 days written notice to comply with any rule or remedy any deficiency:

- A. For non-compliance with or violation of any State, Municipal, or Federal law, ordinance or regulation pertaining to telephone service
- B. For use of telephone service for any purpose other than that described in the application
- C. For neglect or refusal to provide reasonable access to the Carrier or its agents for the purpose of the inspection and maintenance of the equipment owned by the Carrier or its agents, or suppliers.
- D. For noncompliance with violation of the Commission regulation or the United States Telephone's rules and regulations on file with the Commission, provided ten (10) day's written notice before termination. This will not occur until after the Carrier has made a reasonable effort to secure customer compliance.
- E. For nonpayment of bills, provided that suspension or termination of service shall not be made without five (5) business days written notice to the Customer. However, termination will not occur prior to 20 days after the original bill is mailed.
- F. Without notice in the event of Subscriber or Customer use of equipment in such a manner as to adversely affect the Carrier's equipment or service to others.
- G. Without notice in the event of tampering with the equipment or services owned or managed by the Carrier, its agents or suppliers.
- H. If a medical certificate is presented, service will not be terminated for 30 days beyond the termination date if a physician, registered nurse, or public health officer certifies in writing that termination of service will aggravate a debilitating illness or infirmity on the affected premises

2.14 Cancellation of Service By A Customer


If a Customer cancels his order for service before the service begins, before completion of the minimum period, or before completion of some other period mutually agreed upon by the Customer and the Carrier, a charge will be levied upon the Customer for the non-recoverable portions of expenditures or liabilities incurred expressly on behalf of the Customer by the Carrier and not fully reimbursed by installation and monthly charges. If, based on an order by a Customer, any construction has either begun or been completed, but no service provided, the non-recoverable cost of such construction shall be charged to the Customer.

2.15 Disconnection of Service

Subscriber may disconnect service at any time following the minimum service requirement as described in Section 2.8. Written notification to the Carrier will be required 30 days prior to the disconnection of service.

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2. REGULATIONS (Continued)

2.16 Interruption of Service

It shall be the obligation of the Subscriber to notify the Carrier of any interruption in service. Before giving such notice, the Subscriber shall ascertain that the trouble is not being caused by any action or omission of the Subscriber, not within his control, or is not in wiring or equipment connected to the terminal of the Carrier.

2.17 Credits

- .1 When the service provided by the Carrier under this tariff is interrupted for 120 continuous minutes or more, credit is computed as set forth below, provided such interruption is not shown by the Carrier to have been caused by the negligence or willful act of the Subscriber, or anyone at a Subscriber terminal location, or is not caused by the failure of the Subscriber's equipment or power supply. Credit allowance for interruptions of service which are not due to the Carrier's testing or adjusting, or due to the negligence of the Customer, or to the failure of channels, equipment and/or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein.
- .2 Credit for failure of service or equipment will be allowed only when such failure is caused by or occurs in facilities or equipment provided by the Carrier. As used in this tariff, all equipment, facilities and/or services for which the Carrier renders a bill for payment are considered provided by the Carrier whether or not the equipment, facilities and/or services are owned and operated by the Carrier.
- .3 No credit will be allowed:
- A. For failure of service or equipment due to Customer or authorized user-provided facilities.
- B. For failure of service or equipment due to negligence or willful acts of the Customer or his authorized user.
- C. For unauthorized use by agents, employees, or representatives of the Customer.

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By



Executive Director

2. REGULATIONS (Continued)

2.17 Credits (Continued)

- .4 Credit is computed by multiplying the monthly rate for the service by the ratio that the number of hours (including fractional parts calculated to the nearest tenth of an hour) in the period of interruptions bears to 720. (For the purpose of this computation, each month shall be considered to have 720 hours). The monthly bill on which the credit will be based for message service shall be the non-usage sensitive billing for the month during which the interruption occurred. An interruption is measured from the time the Carrier detects trouble, or the Subscriber notifies the Carrier of the interruption by an expeditious means, until the trouble is cleared. Each interruption is considered separately for purposes of establishing credit allowance.

2.18 Special Customer Arrangements

All special customer arrangements will be filed with the Public Service Commission. Appropriate recurring and/or nonrecurring charges shall be developed accordingly and filed with the Commission.

2.19 Connection with Other Communications Services

A Subscriber may connect communications services provided by other duly authorized and regulated common Carriers to Carrier's service. A Subscriber may also connect with privately owned communications systems, subject to the technical limitations established by Carrier.

2.20 Returned Check Charge

A \$10.00 fee will be assessed for all checks returned by the drawee bank for: insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank.

2.21 Special or Promotional Offerings

From time to time, the Carrier may provide certain special or promotional offerings to introduce a current or potential Subscriber to a service not being used by the Subscriber. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or nonrecurring charges. All such promotions shall be developed accordingly and filed with the Commission.

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Issued By: Greg Taylor, General Counsel
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Oklahoma City, OK 73107

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PURSUANT TO 807 KAR 5:011
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Executive Director

3. SERVICE DESCRIPTION AND RATES

3.1 Local Calling Areas

Geographically defined Local Calling Areas are associated with each Exchange service provided in this tariff. The Local Calling Areas of the Company are the same as the Local Calling Areas specified by the incumbent local exchange carrier in the same areas served by the Company.

3.2 Resold Local Exchange Services

Resold Local Exchange Service (RLES) is composed of the resale of exchange access lines, optional line features, and local calling, provided by authorized Local Exchange Carriers. RLES provides the Customer with the ability to originate and receive calls to/from all other stations on the public switched telecommunications network. Per Call and Per Minute Local Usage Charges as specified below will be applied to all direct dialed local calls. Monthly Recurring and Non-recurring Charges will be imposed as specified below. Monthly Recurring Charges will be applied in advance.

RLES is available to single and multi-line business Customers and is furnished subject to the availability of Local Exchange Carrier facilities.

.1 Line Rates and Charges

RLES Customers will be charged applicable recurring, non-recurring, and usage charges as specified below.

.1 Local Access Line

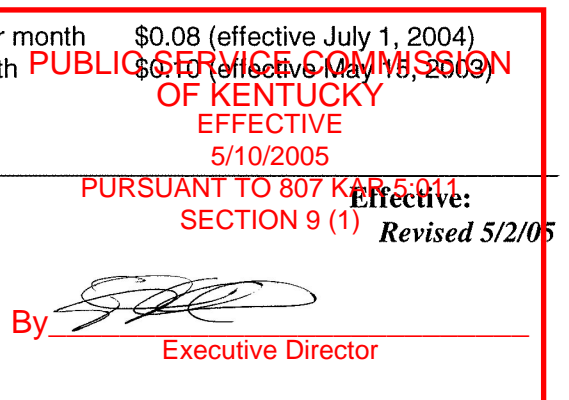
The Flat Rate Line charge includes all applicable federal and State-mandated telecommunications surcharges and includes touch tone service. The Local Access Line charge below does not include the Kentucky Lifeline and Kentucky Relay Service Surcharge (see rates below).

| | Monthly Recurring Charge |
|--|-----------------------------|
| Rate groups include total main station lines and non DID analog PBX trunks | |
| a) Group 1 (0-13,800 lines) | \$46.50 |
| b) Group 2 (13,801-25,100 lines) | 49.25 |
| c) Group 3 (25,101-45,500 lines) | 50.00 |
| d) Group 4 (45,501 -200,800 lines) | 50.00 |
| e) Group 5 (200,801-1,191,800 lines) | 50.00 |

Kentucky Lifeline Support Charge, per line per month \$0.08 (effective July 1, 2004)
Kentucky TRS/TDD Charge, per line per month \$0.10 (effective May 18, 2003)

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3. SERVICE DESCRIPTION AND RATES (Continued)

3.2 Resold Local Exchange Services (Continued).1 Line Rates and Charges (Continued).3 Non-recurring Service Installation Charges

a) Conversion Charge

This charge is applied to existing Local Exchange Carrier lines converted to the Carrier's service. All such lines will retain their current Local Exchange Carrier-assigned telephone numbers.

Per Line \$20.00

b) New Line Installation Charge

This charge is applied to initial new line installations on each order for service. A separate charge will be applied to each new line installed as part of the same order for service. All new lines will be assigned a telephone number by the Carrier.

First Line \$69.00

Each Add'l \$20.75

c) Restoral Charge

This Charge is applied each time a service is reconnected after suspension or termination for non-payment, but before cancellation of service.

Per Restoral - per line \$45.00

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3. SERVICE DESCRIPTION AND RATES (Continued)

3.2 Resold Local Exchange Services (Continued).1 Line Rates and Charges (Continued).4 Optional Line Features

An RLES Customer may order the following optional line features at the Monthly Recurring Charge specified below. Non-recurring installation charges will be applied to all orders for optional services submitted subsequent to initial RLES service installation.

| <u>Optional Features, per month</u> | | <u>Monthly Recurring Charge</u> | <u>Non-recurring Charge</u> |
|-------------------------------------|--|---|---------------------------------|
| a) | Call Forward Variable | \$3.75 | \$20.00 |
| b) | Call Forward - No Answer | 3.25 | 20.00 |
| c) | Call Forward - Busy Line | 3.25 | 20.00 |
| d) | Call Forward Remote Access | 8.00 | 20.00 |
| e) | Speed Calling (8-Code) | 3.75 | 20.00 |
| f) | Speed Calling (30-Code) | 4.75 | 20.00 |
| g) | Call Waiting | 3.75 | 20.00 |
| h) | Call ID - Delux (Name & Number with annoyance call rejection) | 9.50 | 20.00 |
| i) | Three Way Calling | 3.75 | 20.00 |
| j) | Hunting / Group Service (Flat Rate Service) | | |
| | Group 1-4 | 14.00 | 20.00 |
| | Group 5 | 5.25 | 20.00 |
| k) | Vanity Number * | No Charge | 10.00 |
| l) | Call Forward Busy Line Don't Answer | 6.00 | 20.00 |
| m) | Hot Line Service ** | 0.47 | 1.90 |
| n) | Ground Start | N/A | N/A |

*Subject to the availability of facilities and requested telephone number.

**Hot Line Service may be used only in conjunction with individual line service, and is furnished only from central offices which have been arranged to provide this service and is provided subject to the availability of facilities.

Per Activation Features

There are no connection charges associated with the following features:

Continuous Redial
Call Return
3 - Way Calling

\$0.75 Per Use

\$0.75 Per Use

\$0.35 Per Use

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3. SERVICE DESCRIPTION AND RATES (Continued)

3.2 Resold Local Exchange Services (Continued).1 Line Rates and Charges (Continued).5 Directory Listings

| | | Monthly Recurring Charge | Non-recurring Charge |
|----|--------------------------------|-----------------------------|-------------------------|
| a) | Non-published Telephone Number | \$3.00 (I) | \$20.00 |
| b) | Non-Directory Listed Number | 1.55 (I) | 20.00 |
| c) | Initial White Page Listing | No Charge | No Charge |
| d) | Additional White Pages Listing | 1.70 | 20.00 |
| e) | Foreign Listing | 1.70 | 20.00 |
| f) | Extra Line Listing | 1.70 | 20.00 |
| g) | Cross Reference Listing | 1.70 | 20.00 |

.6 Call Blocking

Blocking Service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. Unless otherwise noted, there will be no charge for blocking service requested at initial installation. Requests for blocking (or un-blocking) subsequent to the initial installation of service will incur a non-recurring charge. Call Blocking is available as follows:

- a) 500, 554, 550, 700, 900, 920, 940, and 976 Blocking - Provides the subscriber with local dialing capabilities to block calls beginning with the 500, 554, 550, 900, 920, 940, and 976 prefixes (i.e. 500-XXX-XXXX) from being placed. Blocking of individual prefixes is not available. Installation charge after initial installation (blocking/un-blocking):

Per Request \$20.00

- b) Toll Restrict (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any Customer-dialed call that has a long distance or operator services charge associated with it.

Toll Restriction will not block the following types of calls: 911 (Emergency), 1+800/888 (Toll Free), and operator assisted calls.

Requests for Toll Restrict blocking will incur the following recurring and non-recurring (installation) charge, per request.

Per Month
Installation

\$4.25

\$20.00

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3. SERVICE DESCRIPTION AND RATES (Continued)

3.2 Resold Local Exchange Services (Continued).1 Line Rates and Charges (Continued).8 Presubscribed Interexchange Carrier Charge

Customers may presubscribe RLES local access lines to their intrastate long distance carrier of choice. Following the Customer's initial presubscription of each line, any subsequent change will incur a per line charge.

Per line \$5.00

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3. SERVICE DESCRIPTION AND RATES (Continued)

3.2 Resold Local Exchange Services (Continued).1 Line Rates and Charges (Continued).9 Operator Assisted Local Calling Surcharge

Local calls may be completed or billed with live or mechanical assistance. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. In addition to the per request surcharge, a per minute usage rate applies to each call. The following per request and per minute charge apply for which live or automated operator assistance is provided for call completion and/or billing.

| | <u>Per Request</u> | <u>Initial Minute or Fraction</u> | <u>Add'l Minute or Fraction</u> |
|--------------------------------|--------------------|---------------------------------------|-------------------------------------|
| Person to Person | \$5.40 | \$0.25 | \$0.25 |
| 3rd Number Billed | 3.00 | 0.25 | 0.25 |
| Collect | 3.00 | 0.25 | 0.25 |
| Station to Station | 3.00 | 0.25 | 0.25 |
| Operator Completed Call | | | |
| Dialed Rate Applied (handicap) | 0.00 | 0.25 | \$0.25 |

.10 Directory Assistance Local Call, Direct Dialed

A Directory Assistance charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator.

The charge listed below applies for each request made to the Directory Assistance operator.

Per Request \$0.3300

.11 Directory Assistance Local Call Completion (DACC)

Directory Assistance Call Completion allows the Customer the option to have their local calls completed to a requested number by Directory Assistance audio response system that provides the requested number. The DACC charge listed below applies to completed calls only:

Per Request \$0.3000

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3. SERVICE DESCRIPTION AND RATES (Continued)

3.2 Resold Local Exchange Services (Continued).1 Line Rates and Charges (Continued).12 Special Directory Assistance

Calls to Directory Assistance requesting special billing arrangements (i.e. 3rd number billed) as well as operator call completion will incur the following charge per request.

Per Request \$0.30

13 Directory Assistance Operator Handled

Directory Assistance Operator Handled rate applies when the Customer requests that their local call for a requested number be completed by the Directory Assistance Operator. The Directory Assistance Operator Handled charge listed below applies to completed calls only:

Per Request \$0.3000

.14 Busy Line Verification

Busy Line Verification (BLV) allows the caller, with the assistance of an operator, to check the status of a busy signaling line.

Per Request \$1.05

.15 Busy Line Verification Billed to 3rd Number

Busy Line Verification Billed to 3rd Party allows the caller, with the assistance of an operator, to check the status of a busy signaling line and have the charge billed to a 3rd Number or special billing number.

Per Request \$3.30

.16 Busy Line Verification, Emergency Interrupt

Busy Line Verification, Emergency Interrupt allows a caller, with the assistance of an operator, to check the status of a busy signaling line and also to interrupt the call in progress on that line to verify parties use of the line.

Per Request

\$1.55

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3 SERVICE DESCRIPTION AND RATES (Continued)

3.2 Resold Local Exchange Services (Continued).1 Line Rates and Charges (Continued).17 Private Branch Exchange (PBX) Service

The Company's PBX Service uses PBX Trunks to connect to a customer PBX system or other similar equipment. Standard trunk configurations include Direct Inward Dialing (DID), Direct Outward Dialing (DOD) and Combination Trunks. This service provides customers with unrestricted local calling and Carrier Access. The Company treats these trunks similar to individual exchange lines and supports multi-line hunting over a group of trunks. Service is billed based on monthly usage, together with monthly recurring charges. Installation charges also apply. Optional features mentioned else where in this tariff may be ordered depending on availability of facilities.

| <u>PBX Trunks</u> | <u>Initial PBX Trunk Monthly Recurring</u> | <u>Add'l PBX Trunk Monthly Recurring</u> |
|---|--|--|
| PBX Trunk - Group 1 | \$43.20 | \$43.20 |
| PBX Trunk - Group 2 | 45.95 | 45.95 |
| PBX Trunk - Group 3 | 48.20 | 48.20 |
| PBX Trunk - Group 4 | 50.70 | 50.70 |
| PBX Trunk - Group 5 | 54.70 | 54.70 |
| Non Recurring Charges for PBX trunks | \$69.00 | \$20.75 |
| Touch Tone Service for PBX trunks | \$2.80 | N/C |
| <u>Other Features and Charges</u> | | |
| Change in type of service -per 1st trunk | | \$45.00 |
| Change in type of service-per add'l trunk | | 13.25 |

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3. SERVICE DESCRIPTION AND RATES (Continued)

3.2 Resold Local Exchange Services (Continued).1 Line Rates and Charges (Continued).18 Direct Inward Dial (DID) Service

DID Service is an optional feature which can be purchased in conjunction with Company-provided PBX Trunks. DID Service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for PBX trunks. One additive charge applies for each DID-equipped PBX trunk. Telephone numbers are only furnished in blocks of 20 numbers. Blocks of number groups will be determined at the sole discretion of the Company's resources. Whenever possible, the Company will attempt to provide telephone numbers arranged consecutively in a group, but will not guarantee nor accept responsibility for provision of such an arrangement within or between a block of 20 numbers. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

Where all numbers in a number group have not been connected for service, the Customer is responsible for providing interception of calls to vacant or non-working assigned station lines or telephone numbers by means of attendant intercept or recorded announcement service. The Company will not terminate these numbers to an intercept message on the Customer's behalf.

| <u>Message Rated Trunks</u> | <u>Non-Recurring</u> | <u>Monthly Recurring</u> |
|--|----------------------|--------------------------|
| DID CO Termination- Initial | \$47.50 | \$31.50 |
| DID CO Termination- Add'l | 47.50 | 31.50 |
| For initial 20 DID Station Numbers | 450.00 | 3.20 |
| For each additional group 20 DID station numbers | N/C | 3.20 |

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4. Sample Invoice

See Attachment "A"

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ATTACHMENT "A"

████████████████████
████████████████████
ELKTON, KY 42220

422200

ACCOUNT NUMBER: 1000-██████████-0000
INVOICE NUMBER: ██████████
PERIOD ENDING: 10/08/04
INVOICE DATE: 10/08/04

INVOICE AMOUNT: \$44.72
TERMS: DUE ON RECEIPT

PREVIOUS BALANCE \$22.87
PAYMENTS 0.00
OTHER CREDITS 0.00

BEGINNING BALANCE \$22.87

LOCAL USAGE 0.00
LOCAL DISCOUNT 0.00
LOCAL SERVICE CHARGES 0.00
LOCAL SERVICE CREDITS 0.00
LONG DISTANCE USAGE 5.50
LONG DISTANCE DISCOUNT 0.00
VOLUME DISCOUNT 0.00
OTHER CHARGES 14.28
TAXES AND REGULATORY FEES 2.07

TOTAL CURRENT CHARGES \$21.85

TOTAL BALANCE DUE \$44.72

Would you like to make International calls from your cell phone and enjoy the same low rates as you do on your landline? Matrix Telecom makes this possible with our new GlobalConnect service (see insert). You can save money on cell-based international phone calls by simply registering your cell phone number at (214) 254-3900.

☐ My address or telephone has changed.
Please note address/phone number change on reverse side.

UPON RECEIPT

\$44.72



7526607809

Matrix
P. O. Box 660780
Dallas, TX 75266-0780

M100001880700000066910320410080000044725

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By

Executive Director

ACCOUNT NO: 1000-7-0000
BILL DATE: 10/08/04
page 1

ACCOUNT NO: 1000-7-0000
BILL DATE: 10/08/04
page 2

Current Account Activity

| Service Description | Calls | Actual Duration | Amount |
|----------------------------|-------|--------------------|---------|
| Direct Dialed Calls | | | |
| Interstate Usage: | 5 | 22.0 | \$ 5.50 |
| Total Direct Dialed Usage: | 5 | 22.0 | \$ 5.50 |
| TOTAL CURRENT USAGE | | | \$ 5.50 |

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| Acct Activity | Date | Description | Amount |
|---------------------------|----------|---------------------------|----------|
| Previous Balance | | | \$ 22.87 |
| Total Credits | | | \$ 0.00 |
| Balance Forward | | | \$ 22.87 |
| Current Charges: | | | |
| | 10/07/04 | Carrier Access Fee | \$ 3.84 |
| | 10/07/04 | PIC Line Chg - Bus. | \$ 8.52 |
| Subtotal Auto Charges | | | \$ 12.36 |
| Finance Charge | | | \$ 0.34 |
| Surcharges | | | |
| | | SSF | \$ 1.58 |
| Total Surcharges | | | \$ 1.58 |
| Long Distance Taxes | | | |
| Federal: | | | |
| | | Federal Excise | \$ 0.60 |
| | | Fed Telecom*Relay Service | \$ 0.04 |
| Total Federal Taxes | | | \$ 0.64 |
| State: | | | |
| | | State Sales Tax | \$ 1.17 |
| County: | | | |
| | | District Tax | \$ 0.26 |
| Total Long Distance Taxes | | | \$ 2.07 |
| Total Current Charges | | | \$ 21.85 |
| Total Due | | | \$ 44.72 |

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ACCOUNT NO: 1000-0000
BILL DATE: 10/08/04
page 3

ACCOUNT NO: 1000-0000
BILL DATE: 10/08/04
page 4

Direct Dialed Call Detail

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| Date | Time | City | ST | Number | Rate | Actual Duration | Amount |
|--|----------|-----------|----|------------|------|--------------------|--------|
| <u>Calls Originating From 270-265-8000</u> | | | | | | | |
| 09/11/04 | 10:08 am | NASHVILLE | TN | 615-██████ | N | 1.0 | 0.25 |
| 09/13/04 | 11:13 am | SPOKANE | WA | 509-██████ | D | 7.0 | 1.75 |
| 09/14/04 | 2:14 pm | NASHVILLE | TN | 615-██████ | D | 7.0 | 1.75 |
| 09/21/04 | 4:17 pm | RUSHVILLE | IN | 765-██████ | D | 6.0 | 1.50 |
| 10/01/04 | 5:05 pm | NASHVILLE | TN | 615-██████ | E | 1.0 | 0.25 |

Subtotals for 270-265-8000
Calls: 5
Actual Duration: 22.0
Amount: \$5.50

Subtotals for Direct Dialed
Calls: 5
Actual Duration: 22.0
Amount: \$5.50

Legend

| | | |
|-----------------|---------------------------|---------------------------------------|
| D=DAY | ID=INTERNATIONAL DISCOUNT | *=PAYPHONE ORIG SURCHARGE |
| E=EVENING | IE=INTERNATIONAL ECONOMY | + =INTERNATIONAL CELLULAR TERMINATION |
| N=NIGHT/WEEKEND | IS=INTERNATIONAL STANDARD | INCL=INCLUDED IN YOUR PLAN |

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